

**IN THE CLAIMS:**

(1) Please amend Claim 1 as follows:

1. (Twice Amended) A method of spotting a key segment in a voice message comprising the steps of:

identifying a key segment;

storing characteristics of the key segment;

receiving a voice message;

comparing the stored characteristics of the key segment against the voice message to detect the key segment in the voice message;

tagging the voice message with the location of the detected key segment;

receiving an enquiry for the key segment; and

retrieving the key segment from the voice message.

(2) Please amend Claim 6 as follows:

6. (Twice Amended) A method of spotting a key segment in a voice message comprising the steps of:

receiving a voice message;

receiving an enquiry for the key segment;

either obtaining the characteristics of the key segment from predefined key segments or storing the characteristics of the key segment;

comparing the stored characteristics of the key segment against the voice message to detect the key segment in the voice message;

tagging the voice message with the location of the detected key segment; and  
retrieving the key segment from the voice message.